



Online program management

Philips SMART Track web-based system

Managing the details of your early defibrillation program is vital to its success. SMART Track is a web-based system designed to monitor the important components of your program, including device details, accessory expiration, and trained responder readiness. As appropriate, the system will send you automated email messages and specialized reports when action is required. Philips experts have helped define industry best practices in AED program management, and we support American Heart Association and European Resuscitation Council guidelines for early defibrillation programs. By combining those recommendations with our online technology and state-of-the-art AEDs, Philips helps simplify AED program management.

Key advantages

- Easily track important components of your program across all sites
- Take timely action with automatic reminders of upcoming expirations and necessary inspections
- Receive program-specific reports to share with your team at intervals you specify, or create reports as you need them

PHILIPS

Ensure the readiness of your AED program

SMART Track is designed to be user-friendly and to help your organization be as prepared as possible to save a life.

Easy from day one

Philips will load your user, device, accessory, and responder data into SMART Track at the start. From there, the system easily monitors accessory expirations, as well as personnel trained at each of your organization's sites and when retraining is necessary. The access hierarchy can be customized for even the most complex organization structures. You can also choose to manage your program data on your own, with training and support from our service team.

Personalized to your program

You can personalize many of the automated features to meet program policies established for your organization. Reports can be emailed--at intervals you choose--to give you advanced warning before updates to devices or the program are needed. When immediate action is required, SMART Track provides detailed email alerts to remind you exactly what to do next. Whether you're a small business or a large corporation with multiple sites and facilities, SMART Track is the right solution for you.

The screenshot displays the Philips HeartStart Essentials SMART Track dashboard. The interface includes a navigation menu on the left with options like 'My Dashboard', 'Manage AED Program', 'Inspections', 'Run / View a Report', 'Create/Edit Emails', 'Regulatory', 'My Resources', 'Search', 'Admin Tools', 'Help', and 'Logout'. The main content area is titled 'Dashboard - Program Overview' and contains several data-rich sections:

- Complete Program Summary:** Shows 'HeartStart Essentials Program' with an 'Expiration Date' of 06/11/2010.
- Program Overview:** A table showing counts for Sites (3 Not Ready, 6 Ready, 9 Total), Active AEDs (1 Not Ready, 18 Ready, 19 Total), and Trained Responders (0 Not Ready, 9 Ready, 9 Total).
- Program Component Status:** Includes an 'Expiration Alert' table with columns for 90 days, 60 days, 30 days, and Expired. It shows 1 expired battery and 2 expired pads. It also lists 'Scheduled Inspections' (Total: 115, Open: 10, Overdue: 105) and 'Training Courses' (Total: 1, Scheduled: 1, To be scheduled: 0).
- My Resources:** Lists 'Welcome Notification' and 'Pads Replacement Instructions' (both added on 06/08/2009).

A legend at the bottom indicates: Green dot for Ready, Orange dot for Upcoming Action Required, and Red dot for Requires Immediate Action. The footer contains copyright information for Philips Healthcare and other holders.

SMART Track allows you access to your AED program details with a single click.

“SMART Track's Dashboard offers a quick overview that helps me in client follow-up and overall Public Access Defibrillation program management. For me, it's like having another full-time employee.”

*Christian Clavelle, Head Instructor & President,
Canadian First-Aid Training Ltd.
Formation en Secourisme Canada Ltée.*

See status at a glance

A quick look at My Dashboard gives you an updated overview of your entire program. Green lights indicate all components are in good standing. Red or yellow lights mean action is required. Use your personal page to track program sites, devices, and trained responders, as well as status of your batteries and pads, device inspections and pending training courses*.

Get early warnings automatically

The system constantly monitors expiration dates for your program's batteries, pads and responder training. Automatic email alerts are sent at 90, 60, and 30 days prior to expiration so that you can replace accessories or have responders retrained in a timely fashion, according to your program protocol.

Device maintenance made easy

SMART Track monitors inspection dates and automatically generates an email reminder when inspections are due. The email provides your inspectors with a direct link so that inspection dates and details can be entered and updated with just a few mouse clicks.

Escalation ensures issues are addressed

Should expiration or inspection notifications go unacknowledged, SMART Track can escalate the issue and send an email to program managers, helping to ensure that your program stays up to date even in the event of vacations or personnel turnover. It also drives timely resolution of open program notifications.

Share information with your team as desired

You can upload customized program and policy information to My Resources by posting documents, links and other important files. Philips provides standard templates and instructional videos for your convenience.

Create reports that work for you

SMART Track reporting tools allow you to easily create reports. You can even set up reports to be sent to you by email on a regular basis, allowing you to get real-time updates on your program without logging in.

In addition to SMART Track, Philips offers a suite of value-added AED services designed to meet the unique needs of your organization.

* For training purchased through Philips.

SMART Track system requirements:

- PC
 - Pentium 500MHz or better
 - 128 MB RAM or better
- Mac
 - Intel x86
 - 128 MB RAM or better
- Display resolution
 - 1024x768 (800x600 with some scrolling)
 - 256 colors or better
- Supported Operating Systems
 - Microsoft Windows XP
 - Microsoft Vista
 - Apple OSX (Intel architecture only)
- Supported Browsers
 - IE 6.0 or later
 - Mozilla Firefox 1.5 or later
 - Opera 9.0 or later
 - Safari 2.0 or later
- Security Settings
 - IE 6: Medium
 - IE 7: Medium-High
 - Firefox 1.5 or later, Opera 9.0 or later, Safari 2.0 or later: JavaScript enabled
- Also recommended
 - Adobe Flash Player 8 or later
 - Adobe Acrobat Reader 7 or later
 - Sound Card with Speakers or Headphones
 - Microsoft PowerPoint Viewer

For detailed operating system requirements, please go to our website.

**Philips Healthcare is part of
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How to reach us

www.philips.com/healthcare

healthcare@philips.com

fax: +31 40 27 64 887

Asia

+852 2821 5888

Europe, Middle East, Africa

+49 7031 463 2254

Latin America

+55 11 2125 0744

North America

+1 425 487 7000

800 285 5585 (toll free, US only)

Philips Healthcare

Global Information Center

P.O. Box 1286

5602 BG Eindhoven

The Netherlands

HeartStart Defibrillator

+1 978 687 1501

800 453 6860 (toll free, US only)

Please visit www.philips.com/smartrack



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